



**Felix Schoeller Group**

Best Performing Papers. Worldwide.

## CUSTOMER INFO

Osnabrück, 04.03.2020

**Dear Customer,**

We continue to monitor the rapidly evolving COVID-19 coronavirus situation on a global basis to ensure the stability of our and our customers' supply chains.

At this point, very few of our raw materials are impacted by the situation in China. Despite this, we have taken proactive measures and are managing and monitoring supply and demand closely. Currently, we do not foresee any areas of risk to provide an ample supply of product to support our customers. Our global procurement team updates and tracks this information on a continuous basis. We will continue to keep you informed as the situation evolves.

At Felix Schoeller, our focus, first and foremost, is the safety and well-being of our employees. We are actively monitoring the health and well-being of all our employees at our facilities worldwide and have been communicating the recommendations of the WHO regarding personal hygiene to minimize the spread of viruses.

If you need to contact us, our sales team is available at any time. As always, we remain committed to providing you with the very best in products, quality and service.

Sincerely,

Hans-Christoph Gallenkamp

CEO/CSO